



RMHC®
Upper Midwest

ANNUAL REPORT 2024



We provide families with seriously ill or injured children a home-away-from-home and a caring community of support when they need it most.

In 2024, RMHC-UM supported 5,649 families across our five Minnesota locations, surrounding them with care during some of their hardest days. **Together, these services translated into \$7.5 million in out-of-pocket savings—**relief from the cost of hotel stays, meals, transportation, and everyday essentials that no family should have to worry about in a medical crisis.

Our impact was felt not just in dollars saved, but in peace of mind restored. **According to family surveys, 98% of those we served rated our programs as “very good” or “excellent.”** Families shared that they felt better supported, less stressed, and more able to cope with their child’s health challenges because of the programs and services we provide.

It’s a testament to the power of community—and to what compassion makes possible.

A wide range of family fun and wellness offerings helps families feel connected and cared for throughout their stay. Weekly and monthly gatherings—like Outdoor Movie Nights, Coffee Hour, Book Club, Bingo, and Birthday Parties—create meaningful moments together. Families can unwind in the activity room, relax in gaming lounges, join knitting circles or chess sessions, or get fresh air on walks with Sue.

Practical support such as shopping runs, seasonal clothing racks, holiday shopping, complimentary family photos add support during a challenging time.

At RMH-Oak Street, our accredited K-12 School supported students through 980 student days in 2024.

Beyond academics, our after-school enrichment program added another 827 student days filled with movement, creativity, and connection through gym time, outdoor play, art projects, board and card games, imaginative activities, and more.

Summer brought its own magic. Camp RMH offered a full, joyful schedule of recreational and educational adventures—from visits to Twin Cities landmarks and behind-the-scenes tours of stadiums and museums to hands-on opportunities to learn new skills like sailing and fishing.



Volunteer Services

Last year, **8,230 volunteers** gave their hearts and hands to our mission, contributing **53,726 hours of service** — the equivalent of 26 full-time team members working all year long.

Much of this remarkable growth came from the success of our Cooks for Kids program, which now welcomes groups to sponsor a meal using an RMH-provided menu and ingredients, and offers convenient daytime cooking shifts. We also expanded individual volunteer roles and saw a significant rise in in-kind service hours through assembling boxed meals, snack bags, and other family-care essentials.

Together, these efforts created a powerful wave of support — and made an extraordinary difference for the families we serve.



Financials 2024`

STATEMENT OF FINANCIAL POSITION

ASSETS	
Cash and Cash Equivalents	\$1,780,365
Operating Investments	12,214,233
Accounts Receivable, Net	475,382
Promises To Give, In-kind Rent	1,470,506
Prepaid Expenses and Other Assets	179,473
Cash Surrender Value of Life Insurance Policies	—
Property and Equipment, Net	5,470,856
Endowment - Investments	9,749,816
TOTAL CURRENT ASSETS	\$31,340,631
LIABILITIES and NET ASSETS	
Liabilities	
Accounts Payable and Accrued Expenses	620,695
Other Liabilities	7,677
TOTAL LIABILITIES	628,372
Net Assets	
Without Donor Restrictions	22,016,637
With Donor Restrictions	8,695,622
TOTAL NET ASSETS	\$30,712,259
TOTAL LIABILITIES & NET ASSETS	\$31,340,631

STATEMENT OF ACTIVITIES

PUBLIC SUPPORT & REVENUE	
Contributions	\$6,404,618
Special Events Revenue	1,250,340
Room Donation/Fees	239,548
Third Party Reimbursements	40,168
Other Income	732,952
TOTAL REVENUE & SUPPORT	\$8,667,626
EXPENSES and LOSSES	
Program Services	7,134,911
Fundraising	476,507
Administration	495,875
Cost of direct benefits to donors	322,513
TOTAL LIABILITIES	\$8,429,806
Change in Net Assets	1,730,060
FUNCTIONAL EXPENSE	
Lodging	\$6,333,664
Family Service	200,658
Volunteers	600,589
Fundraising	476,507
Administration	495,875
TOTAL EXPENSE	\$8,107,293

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